
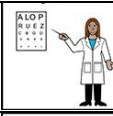




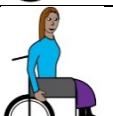



Winchester Area Access for All (WAAFA) Good Access Award Scheme – QUESTIONNAIRE








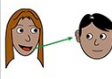


	<p>Name and address of shop:</p> <p>Type of shop:</p>
---	--

ENTRANCE TO THE SHOP

	<p>If someone cannot see well, is the door easy to find?</p>	
	<p>Are the direction signs easy to understand?</p>	
	<p>Is it clear what type of shop it is? from pictures, objects, sounds and smells?</p>	
	<p>Is the entrance wide enough for wheelchairs or assisted dogs?</p>	
	<p>If there is a step up to the shop door, is there:</p> <ul style="list-style-type: none"> - A ramp? - Another entrance? - Staff to help? 	
	<p>If there is a closed door:</p> <ul style="list-style-type: none"> - Can the handle be reached from a wheelchair? - Can it be pushed/ pulled easily? - Can it be avoided if it opens automatically? 	
	<p>Please give any other comments on entrance:</p>	

Winchester Area Access for All (WAAFA) Good Access Award Scheme – QUESTIONNAIRE

INSIDE THE SHOP

<p>help</p> 		<p>Do shop staff come to ask if you would like help within 60 seconds?</p>	
		<p>Is there room for a wheelchair or assistive dog to move round the aisles and round corners?</p>	
<p>clear walkway</p> 		<p>Can all parts of the shop be reached?</p>	
<p>easy read</p> 		<p>Are all the goods and labels easy to see?</p>	
		<p>Are all the goods easy to reach?</p>	
<p>light bulb</p> 		<p>Is the lighting OK?</p>	
<p>large print</p> 		<p>Are the signs clear?</p>	
<p>hearing</p> 		<p>Is it easy to hear what people are saying?</p>	
		<p>Are the shop shelves and counters too high or OK?</p>	
<p>give comments</p> 		<p>Do you have any more comments on inside the shop</p>	

Winchester Area Access for All (WAAFA) Good Access Award Scheme – QUESTIONNAIRE

SERVICE




		Will staff take you to any part of the shop to show you where something is?	
		If you ask shop staff will they show or describe the range of goods?	
		Do staff know enough about the goods they are selling?	
		So shop staff tell you about the special offers, sell-by dates and other information?	
		Do shop staff understand what you need?	
		Are they friendly?	
		Do you have any more comments about the shop staff	

INFORMATION

		Is information available in pictures, large print and braille?	
		Is there a hearing loop?	
		Do you have any other comments on information	



Winchester Area Access for All (WAAFA) Good Access Award Scheme – QUESTIONNAIRE

		Is it easy to pay?	
		Is the shop a Safe Place?	
		Is the shop in Dementia Friendly Communities Project?	

Thank you for completing this survey



Completed by (name):

Date: